

ESDIAC GLOBAL SYSTEM POLICY AND PRIVACY

Esdiac Global System respects the privacy of our users. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our mobile application (Esdiac App) and website. Please read this Privacy Policy carefully. **IF YOU DO NOT AGREE WITH THE TERMS OF THIS PRIVACY POLICY, PLEASE DO NOT ACCESS THE APPLICATION.**

We reserve the right to make changes to this Privacy Policy at any time and for any reason. We will alert you about any changes by updating the “Last updated” date of this Privacy Policy. You are encouraged to periodically review this Privacy Policy to stay informed of updates. You will be deemed to have been made aware of, will be subject to, and will be deemed to have accepted the changes in any revised Privacy Policy by your continued use of the website and Application after the date such revised Privacy Policy is posted.

This Privacy Policy does not apply to the third-party online/mobile store from which you install the Application or make payments. We are not responsible for any of the data collected by any such third party.

1. Information We Collect

We collection the following information;

Personal Data you provide us directly:

- Your name, e-mail, country you reside in, phone number and password when you register

for an Esdiac App account. However, we do not have access or store your passwords and you can only reset your passwords to update your passwords.

- Profile information that you provide for your user profile such as your name, email, picture and phone number.
- Communications between you and Esdiac. For example, we may send you service-related emails (such as account verifications, changes/updates to features of the Service, technical and security notices). Note you may not opt out of Service-related e-mails.

2. Your Mobile Device

We collect device and connection-specific information when you install, access, or use our services. This include information such as your device mac address on the point of registration or any other mobile device from which you use access the Esdiac App. We may keep and store such information and associate it with your use, in order to help Esdiac identify you and facilitate your use of our service in the future.

We may provide features that rely on the use of additional information on your mobile device or require access to certain services on your mobile device that will enhance your experience but not be required to use the Service. Granting the App permission does not mean you are granting us access to that information or that the App will access specific information without your permission or store the information the App access. To the contrary, for each type of information listed in this section, before the App access this information, or these features on your mobile device, permission will be asked.

In particular:

- Photos and Camera: The app will not access your photos or camera without first getting your explicit permission and we will never scan or import your photo library or camera roll. The App needs permission to the camera, so that you can make a video call through the app and then photos so that you can update your profile picture.
- Voice: The App will not access your microphone without getting your explicit permission. You will always have the ability to disable microphone access.
- Contacts: The App will not scan or import your contacts stored on your phone without getting your explicit permission, and We do not access or store your contacts stored on your phone, it is only used by the App to display your contacts to you on the app to have smooth and easier user experience.
- SMS: We do not store or access your SMS contents, and the App will not scan or import your SMS content to you in Esdiac App unless you give your explicit permission. If given the permission to scan and import your SMS, it will only be displayed to you on the App to improve and give you a smooth user experience.

3. Financial Data

We do not collect any of your credit card details, or any other related financial information, irrespective of the payment method you choose to order or purchase our call credit unit. We only ask for your shipping address (Legal name, address, city, country, zip code and phone number) which must be the same with the billing address to help us verify user making the transaction and in the case of returns or if you didn't authorize the transaction. Otherwise, all financial information is stored by our payment processor, [Braintree Payments](#), and you are encouraged to review their privacy policy and contact them directly for responses to your questions.

4. Push Notifications

We may request to send you push notifications regarding your account or the Application. If you wish to opt-out from receiving these types of communications, you may turn them off in your device's settings.

5. Use of your Information

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the Application to:

- Confirm your identity and verify your personal and contact details, to fulfil relevant agreements with you and to otherwise administer our business relationship with you.
- Help you efficiently access your information when sign in.
- Remember information so that you would not have to re-enter it during your visit or the next time you visit the Service;
- To conduct payment for services.
- Marketing, product and customer analysis to improve our Services and to optimize our offer to customers.
- Product and Customer analysis for internal operation including troubleshooting, testing, research and statistical purpose.
- To carry out risk analysis, fraud detection and risk, management to prevent misuse of the services to keep the services safe and secure.
- To communicate with you about our services and provide customer support.
- To establish, exercise or defend a legal claim or collection procedures.

- To improve our services and for general business development purposes, such as developing new products and features and to explore new business opportunities.
- Assist law enforcement and respond to subpoena.

6. Accessing the Services

In order to access certain features of the Services, you will need to provide your name, email, country you reside in, phone number, password and create an account.

At anytime you want to login, you will need to provide your phone number and password for verification before you can use the Services on the mobile app.

You are responsible for your log-in details. You are fully accountable for any use or misuse of your Account and personal details as a result of conveying your details to someone else. You must maintain your log-in details in absolute confidentiality and avoid disclosing them to others.

7. Do We Collect Cookies

Yes. Cookies are small files that a site or its service provider transfer to your computer hard drive through your Web browser (if you allow), that enables the site or service provider's systems to recognize your browser, capture and remember certain information.

They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services.

8. We use Cookies for the following;

To help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We may also use trusted third-party services that track this information on our behalf. You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies.

You can do this through your browser's settings. Since browsers differ, look at your browser Help Menu to learn the correct way to modify your cookies.

9. If Users Disable Cookies

When cookies are disabled, some of the features that make your site experience more efficient may not function properly.

10. Disclosure of your Information

We may share information we have collected about you in certain situations. Your information may be disclosed as follows:

11. By Law or to Protect Rights

If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation. This includes exchanging information with other entities for fraud protection and credit risk reduction.

12. Third-Party Service Providers

We may share your information with third parties that perform services for us or on our behalf,

including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance.

13. Marketing Communications

With your consent, or with an opportunity for you to withdraw consent, we may share your information with third parties for marketing purposes, as permitted by law.

14. Interactions with Other Users

If you interact with other users of the Application, those users may see your name, profile photo and when you use the App to call or send message to users that do not have the app, they can see your phone number to identify you as the caller or messages you sent.

15. Affiliates

We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any subsidiaries, joint venture partners or other companies that we control or that are under common control with us.

16. Business Partners

We may share your information with our business partners to offer you certain products, services or promotions.

17. Other Third Parties

We may share your information with advertisers and investors for the purpose of conducting

general business analysis. We may also share your information with such third parties for marketing purposes, as permitted by law.

18. Sale or Bankruptcy

If we reorganize or sell all or a portion of our assets, undergo a merger, or are acquired by another entity, we may transfer your information to the successor entity. If we go out of business or enter bankruptcy, your information would be an asset transferred or acquired by a third party. You acknowledge that such transfers may occur and that the transferee may decline honor commitments we made in this Privacy Policy.

We are not responsible for the actions of third parties with whom you share personal or sensitive data, and we have no authority to manage or control third-party solicitations. If you no longer wish to receive correspondence, emails or other communications from third parties, you are responsible for contacting the third party directly.

19. Third-Party Links

We do not include or offer third-party products or services on our App or website.

20. Security of your Information

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or

other type of misuse. Any information disclosed online is vulnerable to interception and misuse by unauthorized parties. Therefore, we cannot guarantee complete security if you provide personal information.

21. California Online Privacy Right

CalOPPA is the first state law in the nation to require commercial websites and online services to post a privacy policy. The law's reach stretches well beyond California to require any person or company in the United States (and conceivably the world) that operates websites collecting Personally Identifiable Information from California consumers to post a conspicuous privacy policy on its website stating exactly the information being collected and those individuals or companies with whom it is being shared. See more at: <http://consumercal.org/california-online-privacy-protection-act-caloppa/#sthash.0FdRbT51.dpuf> \n

22. ACCORDING TO CalOPPA, we agree to the following:

Users can visit our site anonymously. Once this privacy policy is created, we will add a link to it on our home page or as a minimum, on the first significant page after entering our website.

Our Privacy Policy link includes the word Privacy and can easily be found on the page specified above.

You will be notified of any Privacy Policy changes.

23. Emails and Communications

If you no longer wish to receive correspondence, emails, or other communications from us, you may opt-out by:

- Noting your preferences at the time you register your account with the Application
- Logging into your account settings and updating your preferences.
- Contacting us using the contact information provided below

24. How does our site handle Do Not Track signals?

We don't honor Do Not Track signals and Do Not Track, plant cookies, or use advertising when a Do Not Track (DNT) browser mechanism is in place. We don't honor them because:

- Full compliance of DNT is currently being implemented.
- Currently information from browsers that send this signal are discarded during processing.
- In the future, we will implement measures to not collect the information if this signal is presented with a request.

25. Does our site and app allow third-party behavioral tracking?

It's also important to note that we do not allow third-party behavioral tracking.

26. COPPA (Children Online Privacy Protection Act)

When it comes to the collection of personal information from children under the age of 13 years old, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, United States' consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online. We do not specifically market to children under the ages of 13 years old. If you become aware of any data we have collected from children under age 13, please

contact us using the contact information provided below.

27. Fair Information Practices

The Fair Information Practices Principles form the backbone of privacy law in the United States and the concepts they include have played a significant role in the development of data protection laws around the globe. Understanding the Fair Information Practice Principles and how they should be implemented is critical to comply with the various privacy laws that protect personal information.

In order to be in line with Fair Information Practices we will take the following responsive action, should a data breach occur:

- We will notify you via email within 7 business days.
- We will notify the users via in-site notification within 1 business day.
- We also agree to the Individual Redress Principle which requires that individuals have the right to legally pursue enforceable rights against data collectors and processors who fail to adhere to the law.

This principle requires not only that individuals have enforceable rights against data users, but also that individuals have recourse to courts or government agencies to investigate and/or prosecute non-compliance by data processors.

28. CAN SPAM Act

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations.

We collect your email address in order to:

- Process orders and to send information and updates pertaining to orders
- Market to our mailing list or continue to send emails to our clients after the original transaction has occurred.
- Send you additional information related to your product and/or service

To be in accordance with CANSPAM, we agree to the following:

- Not use false or misleading subjects or email addresses.
- Identify the message as an advertisement in some reasonable way
- Include the physical address of our business or site headquarters.
- Monitor third-party email marketing services for compliance, if one is used.

29. CALIFORNIA PRIVACY RIGHTS

California Civil Code Section 1798.83, also known as the “Shine The Light” law, permits our users who are California residents to request and obtain from us, once a year and free of charge, information about categories of personal information (if any) we disclosed to third parties for direct marketing purposes and the names and addresses of all third parties with which we shared personal information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please submit your request in writing to us using the contact information provided below.

CONTACT US

If you have questions or comments about this Privacy Policy, please contact us at:

Esdiac Global System

<https://www.esdiacapp.com>

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